



Northern Ontario Wires Inc.
 153 Sixth Avenue
 Cochrane, ON P0L 1C0
 Tel: 800-619-6722
 Fax: 705-272-3015
 Web: www.northernontariowires.com
 Email: customercare@nowinc.ca

Customer Choice

Regulated Price Plan Election Form

Please fill out this form if you want to change the Regulated Price Plan (RPP) structure that applies to the Electricity line of your bill. There are two options: Time-of-Use and Tiered.

Under Time-of-Use pricing, the price you pay for electricity depends on when you use it. Under Tiered pricing, you can use a certain amount of electricity each month at a lower price, and once that limit is exceeded, a higher price applies.

For more information on Time-of-Use and Tiered Pricing and tools to help you decide which price structure is right for you, please visit www.oeb.ca/choice or www.northernontariowires.com

If you have any questions about this form, please visit:

- a) Our website at www.northernontariowires.com
- b) Our office at 153 Sixth Avenue, Cochrane between 10:00 a.m. and 2:00 pm.
- c) Contact us by email at customercare@nowinc.ca
- d) Contact us by telephone at 800-619-6722

You will need your electricity bill on hand to enter the following information. Enter it exactly as it appears on your electricity bill. If your information is not entered as it appears on your electricity bill, we may not be able to process your form.

Name on the Account

Account Number

Service Address

Street Address

City/Municipality

Province

Postal Code



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Select desired price structure:

- I am currently billed on Time-of-Use and I would like to be switched to Tiered.
- I am currently billed on Tiered and I would like to be switched to Time-of-Use.¹

How would you like to be contacted about this form?

Please select one of the following communication methods:

- Email:
- Mail: Same as service address

Street Address

City/Municipality

Province

Postal Code

- Telephone:

Please submit complete form to Northern Ontario Wires Inc.

Name of Account-Holder
(or an individual authorized by the account-holder to give this Form on the account-holder's behalf)

Date

All information submitted in this process will be used by Northern Ontario Wires Inc. in support of its obligations under the *Electricity Act, 1998* and the *Ontario Energy Board Act, 1998*, applicable Ontario Energy Board Codes and Rules, associated policies, standards and procedures and its license. This information is being collected and used for billing purposes and is subject to field investigation by NOW Inc. and disclosure to other authorities, and the province of Ontario to ensure the accuracy of the information provided. By signing this form, you consent to our collection, use and disclosure of the information for the above information. Any information provided will be retained by NOW Inc. and treated in accordance with our *Privacy Policy* and may be subject to review by the Province of Ontario or its agents.

¹ If you were paying Tiered prices prior to November 1, 2020, it means that your meter can't be used to bill TOU prices and you can't switch to TOU prices at this time. Please contact us with any questions.